

Risk & Reputation: Protecting the Supply Chain

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New Haven
Section
Excellence Through Quality®



Enterprise Risk Resolution

Supplier Management



Supplier Onboarding	Insurance Coverage Monitoring
Bank Account Validation	Customer Onboarding
Invoice & Payment Visibility	Supplier Diversity
Fraud Prevention	Supplier Discovery
Early Payment Programs	

Supplier Risk Management



Risk Event Monitoring	Supplier Compliance
Financial Risk	Supplier Capacity Risk
Supplier Sustainability Compliance	Cyber Risk Monitoring
Performance Risk Management	Bring Your Own Risk

Intelligent Data



Data Scores & Insights
Third-Party Validation & Enrichment
APIs for Developers

Audit & Recovery



Accounts Payable Recovery Audit	Sales and Use Tax Recovery Audit
Contract Compliance Recovery Audit	Retail Merchandise
Unclaimed Property Asset Recovery	Overpayment Prevention

Enterprise Risk Resolution

\$10T

Spend protected
annually

\$8B

Overpayments
prevented or
recovered annually

280M+

Supplier golden records,
scored for accuracy,
opportunity and age

1K

Integrated external
validation & enrichment
data sources

8.5M

Suppliers
managed

320K+

Global best-in-class
business rules,
out of the box

35

Years of continuous
innovation and profitable
growth

98%

Of global trade languages
covered

Fraud

\$1.7M

Average loss per fraud case¹

Fines

\$3M

median OFAC fine in 2023
(two fines exceeded \$500M)²

Inefficiencies

77%

of companies rely on email to collect supplier info³



“We named the enemy... manual processes.”

Director of Finance & Procurement
\$100B Company

Email Communication

Point-in-time Checks

Swivel Chair Data Entry

Manual Validations

Duplicate Vendor Checks

*Working with Multiple Disparate
Systems*

Vendor Master Clean Up

Payment Inquiries

Supplier Communication

OFAC Stats

17
fines

\$1.5
billion

\$968
million

OFAC Fine Themes

Global

Subsidiaries

Payments

Voluntary

How often do you check suppliers against prohibited lists?

- Never
- At onboarding
- Every Quarter
- Once a year
- Continuously monitor
- Other

Prohibited List Data

6,074

Flagged: 3.3%

FATF: 2.7%

Prohibited List: 0.5%

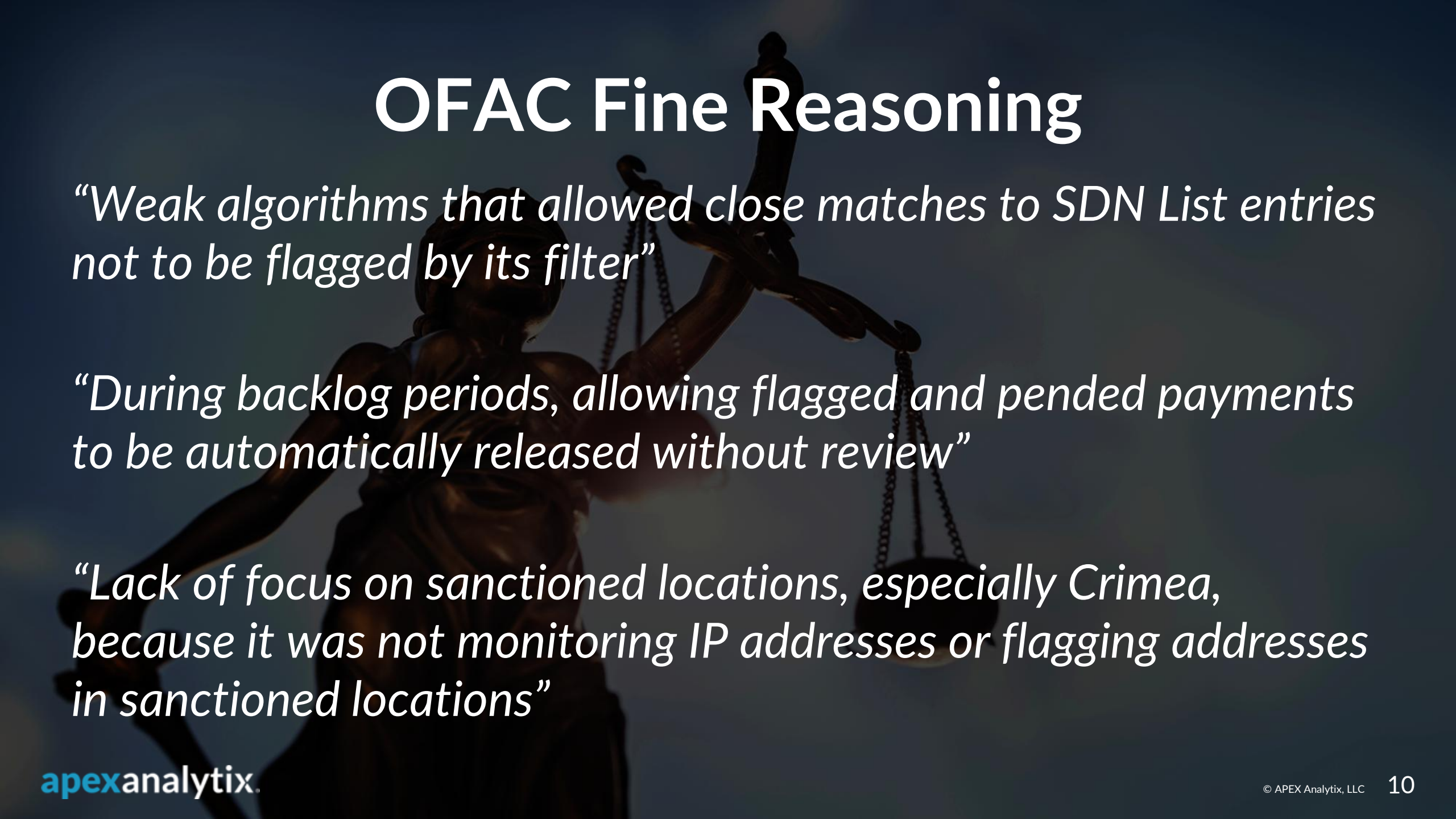
64,607

Flagged: 2.9%

FATF: 2.8%

Prohibited List: 0.1%





OFAC Fine Reasoning

“Weak algorithms that allowed close matches to SDN List entries not to be flagged by its filter”

“During backlog periods, allowing flagged and pended payments to be automatically released without review”

“Lack of focus on sanctioned locations, especially Crimea, because it was not monitoring IP addresses or flagging addresses in sanctioned locations”

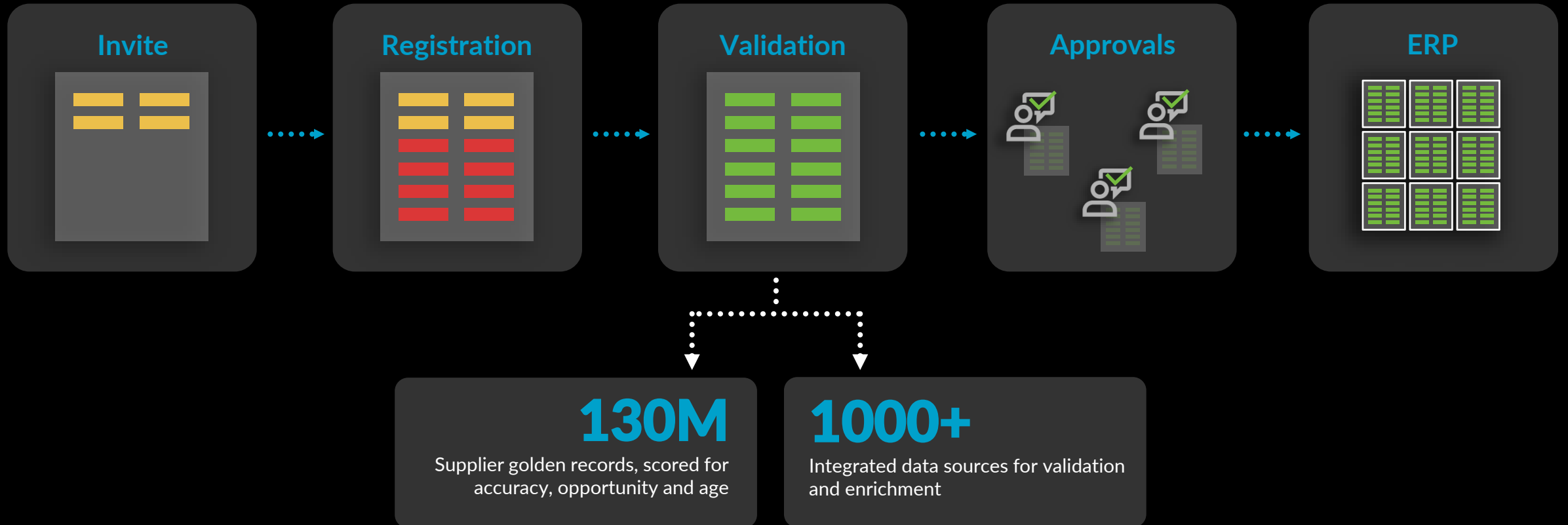
How do you collect supplier information?

July 2024 Survey

How do you collect supplier information?

77% Rely on email exchanges

Fully Integrated Onboarding Process Flow



Global Entertainment Company

Tax ID / VAT

275,000 validations
across 66 countries

Global Entertainment Company

3.85%

Tax ID / VAT

275,000 validations
across 66 countries

US Healthcare Provider

Healthcare Credentials

7,431 checks

US Healthcare Provider

1

Healthcare Credentials

7,431 checks

US Healthcare Provider

1.72%

Healthcare Credentials

7,431 checks

US Healthcare Provider

09/24/2019 Report not submitted within 30 days of becoming aware that a device has malfunctioned and can cause death or serious injury.

11/02/2022 Report not submitted within 30 days of becoming aware that a device has malfunctioned and can cause death or serious injury.

02/01/2024 Inspection has not been adequately validated according to established procedures.

US Healthcare Provider

2.3%

Healthcare Credentials

7,431 checks

News Monitoring

“COMPANY NAME”

+

Critical Keywords

Accident

Arrest

Fraud

Crash

Violation

Bankruptcy

Violence

Fight

Death

Chapter 11

Chapter 7

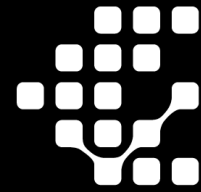
Failure

What data sources are important to you?



OFAC

✓ Verisys



CERTIFICIAL

The Threats

Who Are the Fraudsters?

Hackers

Colleagues

Supplier Employees

Bank Account Ownership Validation

Legal entity match through a government agency or trusted third party

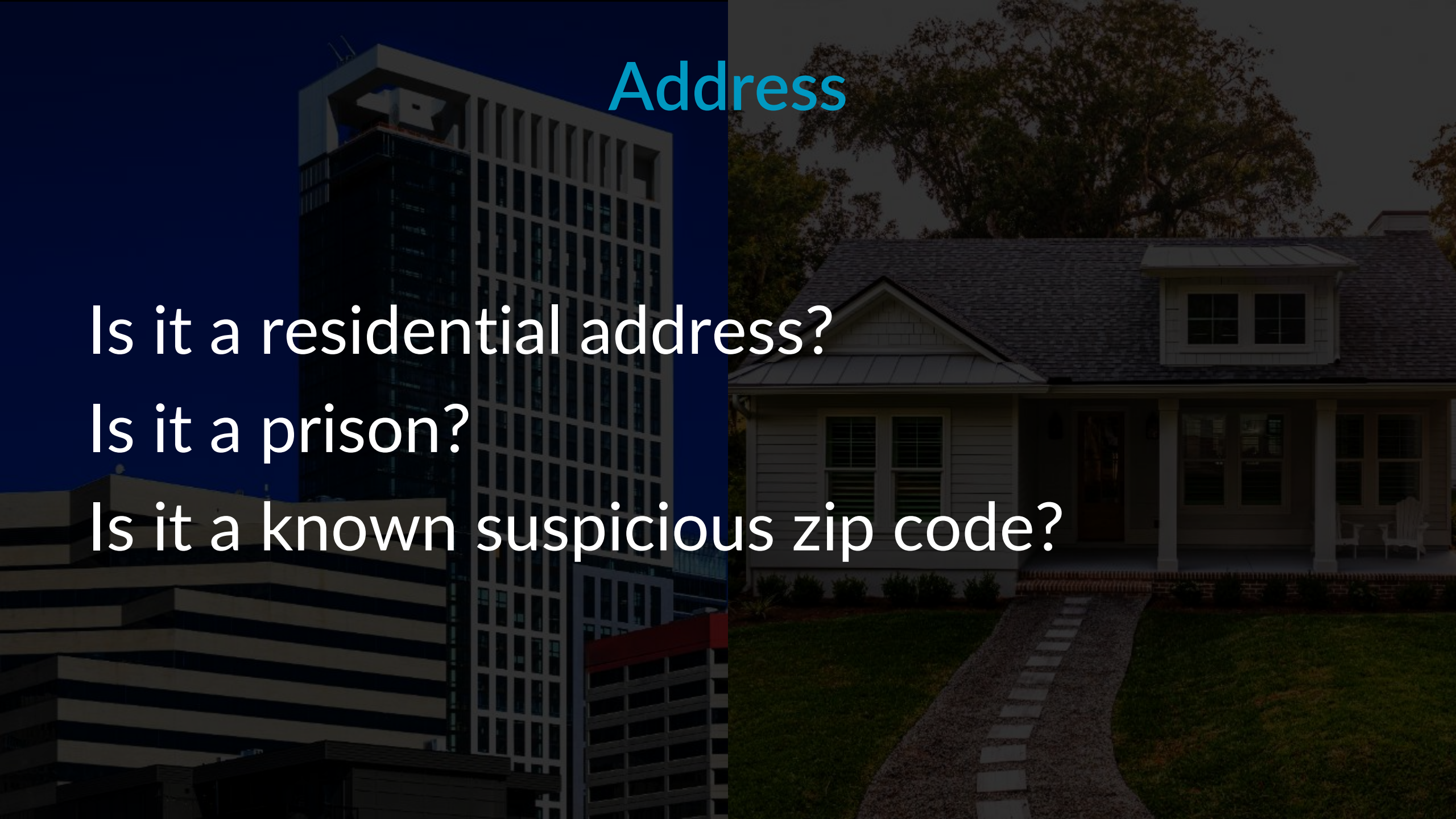
- Bank Consortium
- Government
- Credit Agencies
- Micro-deposits

Email Address...is it a Group Email?

company@gmail.com

orders@company.com





Address

Is it a residential address?

Is it a prison?

Is it a known suspicious zip code?

Phone Number

Is it a prepaid phone?

Is the phone number still working?

Employee Data

Does a vendor have the same info as an employee?

- Phone
- Address
- Tax ID
- Bank Account
- Anything else

Continuous Fraud Monitoring

Supplier Identity

*Tax ID
Bank Account Info
Addresses
Phone Number
Approved Contacts
Email*

Employee Info

*SSN
Address
Phone Number
Personal Email
Anything Else*

Transactional Data

*Invoice Numbers
Invoice Amounts
Payment History
PO or Not?
Processing Date*

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