



Important Information Regarding Paid Retake Exams

Starting May 1, 2025, all retake exams purchased by partners on the Business Center that were not part of a bundle are valid for 180 days beginning on the date of purchase. This announcement does not reflect any changes to our business rules. You can find more about **Business Center expiration product times in this diagram.**

Due to a technical error, some Paid Retake Exams were valid for longer than 180 days. If you purchased a Paid Retake Exam with a validity date longer than 180 days, ASCM will continue to honor the original expiration date. In addition, as a temporary measure, **new Paid Retake Exams made between today and May 1, 2025, will also be valid for 365 days.**

Purchases that had the correct expiration date will not be retroactively adjusted. Please note that the **temporary expiration adjustment is only for Paid Retake Exams.**

Second Chance Exams included in bundles are valid for 180 days after the learner fails the first exam attempt.

If you have questions or need additional assistance, please contact partnersupport@ascm.org

Regular certification exams are still valid for 365 days from the date of partner purchase on the Business Center. **Please be sure all your communications to students reflect the correct expiration dates.** Learners can track their expiration dates on **my account**. Partners can track the expiration dates for unassigned product on the **Business Center**.



1 East Erie St.
Suite 525-4021
Chicago, IL 60611
USA

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